



PURCHASE SCHOOL LUNCHES ONLINE AT WWW.ORDERLUNCHES.COM

IT'S THE FAST AND EASY WAY TO ENSURE YOUR KIDS EAT RIGHT AT SCHOOL!

Holy Family Catholic School partners with **orderlunches.com** to provide a secure, fast and easy-to-use online ordering system that allows parents to view our school lunch menu, order, prepay and manage student lunches on the web.

On or after 08/04/09 registration and ordering will begin

1. Go to www.orderlunches.com and click "register" at the top of the page
2. Complete Parent Account Information (be sure to create a "personal password")
3. Enter the following unique school password: **crusaders71** (click continue)
4. Enter student(s) information – and select applicable "grade" from the drop down menu
5. Click "add student profile" for each child you are registering
6. Click the "finished button" after all student(s) have been added
7. Enter your user name (full email address) and personal password that you set during registration to login - go to select menu and start your order

If you have any questions, please email support@orderlunches.com or call toll free (800) 381-6511

PAYMENT INFORMATION

The lunch program accepts payment by Visa, MasterCard, or your debit card with a Visa or MasterCard logo

FORGOTTEN/EMERGENCY LUNCHES

Students that forget lunches will be provided a school lunch if there are any extra meals available. The meal charge will be added directly to your shopping cart. The cost is \$4.50. On your next checkout this charge will be added to your order total.


MONTHLY MENU CYCLE SCHEDULE

Menus will be posted on a monthly basis, and all orders must be placed within the order start and order end dates noted in the table below

Menu Lunch Cycle Dates	Order Start Date	Order End Date
Aug 20 – Sept 30	Aug 4	Aug 14
Oct	Sept 8	Sept 22
Nov	Oct 8	Oct 22
Dec	Nov 8	Nov 22
Jan	Dec 8	Dec 22
Feb	Jan 8	Jan 22
Mar	Feb 8	Feb 22
Apr	Mar 8	Mar 22
May - June	Apr 8	Apr 22



OTHER IMPORTANT INFORMATION

- Orders that are left in the shopping cart will **NOT** be processed.
- Days marked with  contain specific messages from our school.
- Always view and/or print your child's order after submitting payment to ensure your order is accurate
- Changes/Cancellations can only be processed for student lunch orders during the **order start and end dates** noted in the grid above
- Changes/Cancellations that result in a credit to your account will be applied to your next order
- No refunds are available for missed lunches.
- Minimum \$15 order at checkout, otherwise \$1.00 fee is charged - otherwise \$1.00 handling fee is charged. If your order change is a even exchange no minimum order fee is applied

FORGOT PASSWORD

- Use the "Forgot Password" feature at the home page and a new temporary password will be emailed to you
- Please do not attempt to re-register as this creates duplicate records and your menu WILL NOT BE SAVED.

FOOD SERVICE QUESTIONS

If you have any questions regarding The Holy Family Catholic School food service, please feel free to contact:
Susan – Email: susgal56@aol.com

Please add your child's name, grade and "lunch" in the subject line.

TECHNICAL SUPPORT

If you have any technical questions, please contact orderlunches.com customer support by sending an email to support@orderlunches.com or by calling the Orderlunches support line toll free 1-800-381-6511 during normal business hours, 8:00am-5:00pm Monday through Friday, Pacific Time.

Thank you for using orderlunches.com!